

The Teachers Guide to Accelerated Reader Problems

1

It gives me a message saying I need to install software.

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Checking Setup

Please see your teacher/administrator for help. Software needs to be installed to take Accelerated Reader Quizzes.

User Name

Password

Solution: Close Internet Explorer and open IE32 instead of IE64. AR won't work without Adobe Flash.

Note: It's also possible that you forgot to completely log into the FARM on a classroom computer in which case you will need to log into the FARM.



2

It says that the student is locked out of A.R.

Solution: Log into Renaissance Place with your teacher login, click on Personnel, Students, and Parents.

Home

Welcome Judith Westwood

Renaissance Place [Hide Details](#)

[Consolidated Reports](#)
[School Years](#)
[Personnel, Students, and Parents](#)
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Data Consolidation Status
Last Consolidation: 11/9/2012
Next Consolidation: 11/16/2012

Accelerated Math [Hide Details](#)
Please contact your administrator to register Accelerated Math.

Accelerated Reader [Hide Details](#)

Choose "Clear Locked Students" and then click on the button to Clear All Locked Students.



**It says that I
need the
admin
password.**

Solution: The Admin password varies from school to school, but you can find it by emailing your schools AR administrator.

7 Mile School: Contact [Annie Kalous](#)
Whiteriver Elementary: Contact [Judy Sorenson](#)
Cradleboard Elementary: Contact [Bonnie Kasey](#)
Canyon Day Junior High: Contact [Tara Mayes-Kinsel](#)



**The student
cannot log
into AR**

Solution: See your school AR administrator to make sure that the student has been enrolled in AR.



**AR won't
allow
students to
take the
STAR test**

Solution: If AR won't allow students to take STAR tests, it's possible that the license for your school has been exceeded or the subscription has not been renewed by your school. Please contact the AR administrator and let them know so that the problem can be fixed.