Student FAQs –

How do I log into the Chromebook?

Open the Chromebook, wait a few seconds and it will turn on. If it doesn't, the power button is the top right button on the keyboard. Type in your child's email address – it is in this format – firstname.lastname (John.Smith) and click Next. Then type in the password, which is pass123

How do I connect the Chromebook to the internet?

Open the Chromebook, wait for a few seconds and it will turn on. The first screen that comes up should be a list of networks that you can connect the Chromebook to. Choose your network or the mobile hotspot provided by the district.

What do I do if I lose Internet connection?

If the Chromebook disconnects from the Internet connection, wait a few moments and a screen will come up asking to connect to the Internet. Choose the correct connection or the hotspot and it will reconnect. You may have to log back into the class or Google Meet.

What do I do with the hotspot when I am not using it?

If your child is not using the Chromebook for class or any classwork, turn the hotspot off, so that other devices do not use the data.

Do I have an email address? What is it?

All registered students and staff have a district provided email. It is this: firstname.lastname@wusdstudent.us (john.smith@wusdstudent.us).

Can I use my wusdstudent.us email address for personal use?

We do recommend that you should only contact other students in the district with this email address. It can be monitored by the district.

How do I check my email?

After you turn on the Chromebook and log in using their district log in, click on the Chrome icon at the bottom of the screen. It is the red, green and yellow circle with the blue dot in the middle. After that opens up to a screen with Google in the middle, the click on the word Gmail in the upper right-hand corner of the screen.

How do I get to Google Classroom?

After you turn on the Chromebook and log in using the district log in, click on the Chrome icon at the bottom of the screen. After the Google screen opens up, in the upper right-hand corner of the screen is a square made up of 9 dots – click on that. Another little screen will open up and Classroom is one of the icons, or pictures, there. Click on the icon that says Classroom.

How do I get into Google Meet?

After you turn on the Chromebook and log in using the district log in, click on the Chrome icon at the bottom of the screen. After the Google screen opens up, in the upper right-hand corner of the screen is a square made up of 9 dots – click on that. Another little screen will open up and Meet is one of the icons, or pictures, there. Your child's teacher will give you the code or the meeting name you need to get into the meeting.

How do I turn the microphone and camera on and off in Google Meet?

When you are in Google Meet, move your mouse to the bottom of the screen. A white bar will appear at the bottom. In the middle are three icons – a microphone, a telephone and a camera. To turn the microphone and camera on or off, simply click on the picture. If it is white, it is on; if it is red, it is off.